# Central Acceptance-to-Service Policy 12/16/2024

**Agency Hours:** Monday-Friday 9a-430pm

On-call 24/7 emergent clinical needs of current/active patients on caseload

#### Admission Criteria

1. The client must be under the care of a physician. The client's physician (or other authorized

licensed independent practitioner) must order and approve the provision of any service.

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skilled service must be ordered.

- 2. The client must desire home care services.
- 3. The client must reside within the geographical area which the National Church Residences

Home and Community Services home health services.

4. The physical facilities and equipment in the client's home must be adequate for safe and

effective care.

5. Services may be provided to a client who has a primary need for skilled nursing, physical and/or occupational therapy on an intermittent basis and is homebound. (A client is considered to be homebound if he/she has a condition that restricts his/her ability to

leave his/her place of residence except with the aid of supportive devices, the use of special transportation, the assistance of another person, or if he/she has a condition which is such that leaving his/her home is medically contraindicated.)

6. Acceptance for home care services will be realistically based on the client's willingness and

ability to function in a non-institutional environment, and the willingness, ability, and availability

of family/caregiver or significant individuals to participate in the care.

7. Eligibility will not be based on the client's race, religion, age, gender, sexual orientation,

disability (mental or physical), communicable disease, or place of national origin.

Coverage Area: Franklin, Delaware, Licking, Fairfield, Pickaway

Case by Case Basis: Madison, Union

Disciplines offered: RN, PT, OT, SLP,

HHA and MSW (considered on a case-by-case basis)

**Staffing:** 25-35 SOCs/week ADC: 190-250

**Payors Accepted:** Medicare, Aetna Medicare Advantage, Aetna Better Health, AETNA OPERS, Aetna Medicare Advantage, Anthem Medicare Advantage, Caresource Medicare Advantage, Centene – Buckeye Health Medicare Advantage, Humana Medicare Advantage, Medical Mutual of Ohio Medicare Advantage, Medigold Medicare Advantage, Molina Medicare Advantage, Veteran Affairs (VA) Conditionally accept: UHC and commercial payers

Payors not accepted: Medicaid, managed Medicaid, MVA, BWCA

### **Skills and Competencies:**

For the items below client must be teachable or have a teachable caregiver HHA can accept a skilled frequency no greater than 3x/week for one discipline; must be able to taper frequency within initial 30days of care

- Observation and assessment
- Management and evaluation
- Medication teaching
- IV administration
- NG
- Trach management
- Catheters and ostomies
- Basic wound care

#### **Conditions treated:**

- Ortho
- Neuro
- Wounds
- Diabetes
- COPD
- CHF
- Dementia
- Cancer/Neoplasm
- Surgical Aftercare
- Complex Nursing \*(case by case basis)
- GIGU

## Case by case basis

- Clients with history of non-adherence
- Lymphedema requiring lymphedema wraps
- Bariatric
- Mental health/addiction/suicidal ideation
- Safety risk in the home
- Enteral feeding
- Pleurax drains